NATHANIEL OLGUIN

ACU Alumni

- > Python
- Programming
- Devops
- > Digital Design

Phone

4329430064

Address

Abilene, Texas, 79601

Email

Business.nateolguin@gmail.com

Website

GitHub Linkedin

PROFILE

<u>Certified python developer</u>, experienced artist and designer. Multi-disciplinary and skilled in several computing skills. Business oriented with management history.

***Open to relocation

EDUCATION

Bachelor of Science | Digital Design | Digital Technologies (DET)

<u>Abilene Christian University</u> | Abilene, Tx | Dec 2022

EXPERIENCE

CEC Support Analyst | Automated solutions

Visual Edge IT | Abilene, Texas | September 2023 to Present

Clerical office work - monitor automated alerts via EKM and KFS. Ticket resolution, customer phone support, chat support, Client information handling.

- → Microsoft Office
- → Google Office
- → Customer Support
- → Phone Support
- → Communication
- → Remote Desktop

Specialist I, | Commercial Technical Support | Website Support

The Toro Company | Abilene, Texas | June 2023 to September 2023

Clerical office work - Assisting commercial clients through website administration, website support, phone support, chat support, and troubleshooting. Deep understanding of company products and software tools to efficiently address client needs. Collaboration within a team, accurate documentation, creation of training material and guides.

- → Microsoft Office
- → Commercial Customer Service
- → Website Admin
- \rightarrow Website Support
- → Software Support
- → Google Office
- → Troubleshooting, problem solving
- \rightarrow Phone Support
- → Chat Support
- → Qlikview
- → Salesforce
- → Five9

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3D Artist

Abilene Christian University | Abilene, Texas | May 2019 to August 2020

Developed a virtual campus project for ACU to offer remote orientation tours. Created 3D models of COBA building using reference images of on-campus furniture and decorations. Worked remotely, collaborating with a team through slack.com. Managed my own work hours.

- → Slack
- → Blender
- → 3D modeling

Shift Manager

Orielly Auto Parts | Monahans, Texas | June 2017 to July 2018

- → Management
- → Closing & Opening Store
- → Pallet Building
- → Pallet Wrapping
- → Cleaning
- → Inventory Upkeep
- → Sales
- → Customer Service
- → Vehicle Knowledge
- → Vehicle Maintenance and Repair

TECHNICAL SKILLS

Programming / Coding:

→ Python, Python 3, HTML5, CSS, Github/Git, Markdown (md)

Digital Design:

ightarrow 3D Modeling, 3D Animation, Graphic Design, Character Animation, Unreal Engine 5, Environment Design, Web Design, UI/UX, <u>Unity</u>

Video Creation:

→ Adobe Premiere Pro, Adobe Photoshop, Adobe After Effects, Adobe Illustrator

General Computing Skills:

→ Microsoft Office, Google Office, 55 wpm

General Job Skills:

→ Project Management, Collaborative, Presentation, Fast Learner, Business Oriented, Growth Focused, Problem Solving, Clerical Work, industrious

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CERTIFICATIONS & LICENSES

PCEP[™] – Certified Entry-Level Python Programmer

Credly | Python Institute | Nov 2025

certification link Github link

→ Earners of the PCEP – Certified Entry-Level Python Programmer certification have knowledge of the universal concepts of computer programming, the syntax and semantics of the Python language as well as demonstrate the ability to accomplish coding tasks related to the essentials of programming in the Python language and fundamental skills in resolving typical implementation challenges with the help of the Python Standard Library.

Unity Certified Associate: Game Developer Credly | Unity Technologies | Nov 2020 - Nov 2023

certification link

→ Unity Certified Associate: Game Developer badge holders demonstrate a strong grasp of complete game production in Unity, encompassing essential technical art and programming principles. They possess the fundamental skills to iterate with prototypes, effectively debug, and overcome programming challenges to create successful game designs.

MEMBERSHIPS & AFFILIATIONS

Member

Phi Eta Sigma National Honor Society

ightarrow An honor society that invites students that show academic excellence. Awarded for first-year college and university students in all disciplines.

REFERENCES

Rich Tanner | DET Professor @ ACU | rwt07a@acu.edu

Dr. Brian Burton | DET Professor @ ACU | bgb07@acu.edu

Mathew Gagnon | Manager @ Orielly | 432 208 6358

Daniel Kaufmann | Supervisor @ Toro | daniel.kaufmann@toro.com | 325 795 6617

Anthony Sequeira | Python Tutor | compsolv@me.com

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